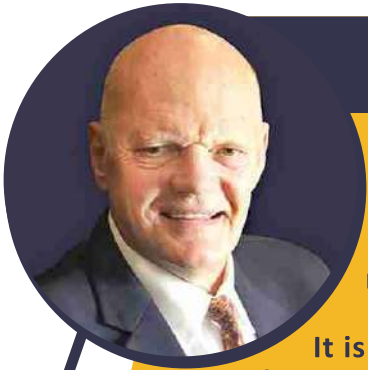




MESSAGE FROM OUR CEO



The COVID-19 situation has evolved further and we are dealing with a significant global challenge.

In addition to the immediate and grave health concerns, we are seeing a much wider impact on all of our lives as well as the global economy.

It is in this context that we would like to address you on behalf of our Board of Directors and management.

First and foremost, we would like to thank you for what you have already done to weather this crisis and to get our company prepared to cope with this situation. Your commitment makes all the difference.

Over the course of 12 years, we have seen and mastered many challenging moments.

And we would like to remind you of the special responsibility that a company like ours has at this time. In moments like these our purpose and values matter a lot to the people and communities we serve.

We would like to thank you in advance for your efforts and commitment in making a huge difference to our company and to our society.

Jaco van Schalkwyk - CEO



SECURITY AT ITS BEST

Well done to **S.O DANIEL NKOAGASI** for receiving a **"CERTIFICATE OF APPRECIATION"** for outstanding accomplishment from one of our banking clients at Nigel.





INSIGHTS TO COVID-19 PANDEMIC MANAGEMENT WITHIN VUSELA RISK SERVICES

With these uncertain times, we as Vusela Risk Services has experienced a limited impact of the Covid 19 virus within our work environment. These successes were achieved by fast and decisive actions taken by management. The priority remains our staff and the continuation of the company.

To achieve this, the following were implemented:

STAFF SAFETY

- **Admin Staff:** All admin staff started working from home. Due to already in place infrastructure, the switch was fast and efficient. Meetings were done via Microsoft Teams and calls were handled either through teams or via our PBX setup being extended to each admin staff's laptop.
- **DOC Staff:** Due to the above, our control room staff was isolated immediately at Head Office.
- **Operational Staff:** All operational staff were supplied through our logistics department with hand sanitizers, masks and other PPE (still ongoing).
- Various informational posters, tips and SMS messages were distributed to staff.

- **Office Access:** From March up to end June 2020 nobody was allowed office access without the permission of senior management.
- From 1 July 2020, strict schedules were implemented to control staff movement within the office environment. Heat thermometers were issued to all offices and a thermal camera were implemented at Head Office.

Thermal Camera Implemented at Vusela Offices

Vusela offices now have a Thermal camera which is capable of highly accurate body temperature measurement readings of $\pm 0.3^{\circ}\text{C}$ (with blackbody).



This camera includes a built-in AI algorithm, it can measure multiple persons from up to 3-meter distance, enabling fast and non-contact access.

CONTACT VUSELA TODAY FOR MORE INFORMATION ON THERMAL CAMERAS.

A MESSAGE FROM *our Heads of Department*



During the past 4 years that I have been employed by Vusela Risk Services, I have seen people grow and develop into a stronger Team.

As a smaller company we are able to compete with all the large companies in SA and always come out "tops" at whatever we tackle.

Although we have not seen much of one another during this difficult COVID-19 period, we are still able to keep the business running and make things work.

I would like to compare our company with an orchestra or band. If every person in that band plays their part, the music will keep on flowing even if an individual sometimes misses a note. The audience might not even notice the mistake as the rest of the team will continue playing and support their colleague.

TEAM V

We've been through some highs and we've been through some lows. We've seen people join and we've seen people grow.

Always for the better, never for the worse. So as one band together, we have seldom missed a verse.

We will always grow stronger through hard work.....or pain? But each new lesson learned, is knowledge you've gained.

My message to you, is a message of hope. Let's all pull together, at the same end of ONE rope.

If we all stand together as a strong bonded team, each individual will, eventually... reach their Ultimate Dream.



JOHAN NELL - SUPPORT SERVICES MANAGER



SAS O'NEALE - LOGISTICS

For the past 3 years we had a lot of ups and downs, yet we always came out on top.

Looking back on the years at Vusela, it has taught me that teamwork will always result in success, no matter the circumstances.

With the people we have, we can take Vusela forward to greater heights.

At Vusela you are part of a family.

The month of August we celebrate 12 exciting years in business!

Congratulations to Directors, Dirk, Jaco and Shahied on this great achievement.



I have been in the security industry for the past 17 years and when I joined Vusela Risk Services in May 2018 I experienced a warm hearted feeling of being part of the family from junior to top level management.

The Directors have an open door policy welcoming staff to speak to them regarding anything personal or work related.

I am looking forward to a long lasting relationship with Vusela and within my journey, I wish to keep on growing within the company.

LISINDA VILJOEN - SALES & MARKETING



PETER KOEKEMOER - INTEL

We at Vusela Risk Services wish to express our sincere appreciation to our employees for their loyal support as we celebrate our 12 years in business.

When I joined the company in 2010 with only 3 motor vehicles, 4 motorcycles and 13 employees, I could hardly foresee the growth that would follow with over 50 employees within 10 years.

We could not have come this far without the loyal support and hard work of each member of the Vusela team.

Vusela Management and support services have set an exemplary standard for all of us with their work ethics and dedication.

Thank you for everything you have done for us all these years.

We wish you a Happy Work Anniversary!



Being re-united with old work colleagues is always something to look forward to. However, to harmoniously carry on where you have left off 18 years earlier, is very rare. That is my experience since joining Vusela Risk Services.

Coming from a corporate environment, the adaptation to the Vusela culture was pleasant and like fitting a custom designed glove.

The company has the potential for achieving great milestones and in the process allow its employees to grow with it.

An employee can be him or herself within the bounds of the company and when obstacles cross our way it is easily overcome by employees chipping in as one.

The future of Vusela Risk Services is paved with success and we need to walk the road together to reach greatness.

ARIZTHA LUCK - TECHNICAL



After being at the company for the past 9 years, I am still of the opinion that it is an excellent company to work for.

The most important highlight for me is the constant guidance that I receive from my directors, Mr Jaco van Schalkwyk and Mr Dirk du Plooy. They have given me the opportunity to prove myself and to grow, not just on a personal and managerial level, but also to grow my department.

What is truly exceptional to me is the fact that both directors have a hands-on approach where the company is concerned and lead by example. In my opinion this makes Vusela an extraordinary company to work for.

To witness the growth of the company year after year is a clear indication that we, as Head of Department, are being given clear guidelines and motivation and benefits from strong leadership involvement.

Vusela is a company that supports diverse cultures and that is also a big positive to me.

I can truly attest to only good things pertaining to the company and it is wonderful to be able to manage a technical department and to work with a motivated team - the latter is my passion and makes it worthwhile for me to be part of a company such as Vusela.

RIAAN LUCAS - CIO



10 YEAR SERVICE	SHAWN REDELINGHUYS (INTEL)	BRUCE PETZER (INTEL ABSA)	MARK SETHOLE (INTEL ABSA)
	VALLERY MATHEBULA (DOC)	MICHAEL POTTER (INTEL ABSA)	PETER KOEKEMOER (INTEL)

5 YEAR SERVICE	MPHEFO NKOAGASI (SBSA NIGEL)	NTOMBIZODWA GANJANA (CC BELVILLE)	ZEPHANIA KUBEKA (SBSA STANDERTON)
	NHLANHLA SIBANYONI (SBSA ERMELO)	JOMO VILAKAZI (SBSA ERMELO)	EDMUND MKHWANAZI (INTEL STANDARD BANK)
	ZACHARIA MOTAU (SBSA STANDERTON)	NTSAKU MASEKELA (KUMBA HEAD OFFICE)	THEMBA KHALISHWAYO (SBSA LEANDRA)



INTEL & INVESTIGATIONS SUCCESSES!



January - July 2020
Vusela Tactical Team Arrests:

278

- Associated Robberies - 24
- Card Theft - 206
- Fraud - 28
- Theft - 6
- Other - 14



TOTAL FROM 2009 TO JULY 2020

3231

CORONA HUMOUR

In our current crisis, some humour is needed to lighten the threat because laughter binds us together against a common enemy.



After the end of corona...you need to wear the mask this way for 2 months...TO LET YOUR EARS COME BACK TO NORMAL POSITION!





IN MEMORIAM

We sadly lost two of our staff members,

LAZARUS MOKGOMOGANE
VT 372

from Khumba Kathu who passed away after a short period of illness and

WONDER NKOSI
from SBSA AMERTSFOORT.

Our deepest sympathy goes to their family and friends.

They will both be dearly missed.

BIRTHDAY CELEBRATIONS FOR OUR CEO

VUSELA staff had a great afternoon celebrating **JACO VAN SCHALKWYK'S** birthday during lockdown. We wish him a healthy, happy and successful year ahead!



Note: Social distancing disrupted ONLY for a quick photo.

Baby BOOM

Congratulations to **Ashley Cross** and **Rina Jordaan** on the birth of their son, **ALDREY** (pictured on the right).



We also congratulate **Sudesh** and his wife **Tasha** on the birth of their son, **ETHAN** (pictured on the left).

Welcome to the **VUSELA FAMILY!** We wish you and your new born babies a lifetime of **good health** and **happiness!**