



A MESSAGE FROM OUR CEO



To Our Valued Clients and Team Members,

As we approach the end of another successful year, I want to take a moment to thank you for your continued support and dedication. Working alongside you in pursuit of a safer environment for our Clients, communities, and country has been a privilege.

Here's to another year of collaboration and teamwork! As Vusela embarks on a journey of high-tech innovation and AI-driven solutions, we are excited to enhance our offerings and continue delivering exceptional value to our Clients.

This time of year, offers a perfect opportunity to reflect on our achievements, identify areas for growth, and set clear goals for 2025. At Vusela, tying up loose ends means more than just meeting targets. It's about preparing ourselves for the challenges and opportunities ahead while cherishing the moments that truly matter.

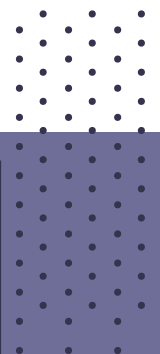
The holiday season is also a time to recharge, reconnect with loved ones, and embrace the joy of the present. While many of us enjoy this time with family and friends, I want to express my deepest appreciation to our Colleagues who will continue working tirelessly 24/7 to ensure the safety and security of our Clients. Your commitment is the cornerstone of our success and does not go unnoticed.

Let us celebrate our successes, support one another, and approach the new year with determination and enthusiasm.

I wish you all a joyous and blessed holiday season filled with love, laughter and meaningful moments.

Thank you for your incredible efforts, and here's to an even brighter 2025 together!

*Warm Regards,
Jaco van Schalkwyk*





TECHNICAL

For **10 YEARS** in a row, VUSELA RISK SERVICES TECHNICAL DEPARTMENT in KZN has yet again achieved a **100% audit**.

Additionally, the **EASTERN CAPE TECHNICAL Department** have also achieved a **100%** on their **1st audit**.

Furthermore, **ARIZTHA LUCK** and her **TEAM** have been awarded the **TOP TECHNICAL TEAM** by Nedbank for the **7TH YEAR** in a row. **WELL DONE TEAM!**



From left to right: Ariztha Luck and Jaco van Schalkwyk.



TECHNOLOGY SOLUTIONS



V-FACE

Our **V-FACE FACIAL RECOGNITION** technology stands out as one of the world's finest, harnessing **biometric data** for **precise face detection** and verification against our criminal database. This powerful tool is also utilized for **Client verification** purposes.



VIRTUAL GUARD

Our **VIRTUAL GUARD** leverages **cutting-edge cloud-based technology** to secure our Clients' sites. By applying up to **1,000 detectable alerts** per camera, it significantly **reduces** the need for physical guards. This system generates **virtual patrols** around a property, which are then reviewed by our **NOC**, enabling us to **scan large areas for threats** within seconds.



R.T.C.C. REALTIMECRIMECENTER

Our **REAL-TIME CRIME CENTER** revolutionizes **site monitoring** by enabling our operators to instantly view **live camera footage** and respond in **real-time**. They can **interact with intruders**, gather **critical evidence** and relay **vital information** to responding officers, ensuring a **swift and effective response**.



WELCOME TO THE VUSELA FAMILY



SOUTH AFRICAN DIAMOND AND
PRECIOUS METALS REGULATOR



VERNOTONE



Vermont Sales

VUSELA RISK SERVICES IS NOW A NATIONAL KEY POINT SECURITY PROVIDER



GIVING BACK TO THE COMMUNITY

On Nelson Mandela Day, VUSELA supported FAMSA Kathu, an NPO, by focusing on Child Protection initiatives and community support.

At SIYATEMBA POLICE STATION, we made the trauma room child-friendly by donating soft toys, coloring books, and child-sized furniture. At SISHEN PRIMARY SCHOOL, safety vests were provided to improve the school patrol's visibility for child safety. In MAPOTENG BETHLEHEM SCHOOL and SIMS ECD, orange trees were planted for future generation and at Olifantshoek Noord Kaap Primary School, 200 learners received donated socks. The Tswelelapele Old Age Club educated 60 pensioners on elderly abuse and provided soup for winter. Additionally,

Kuruman Old Age Home's Alzheimer's patients were given therapeutic companions.





INTEL & INVESTIGATIONS SUCCESSES

906

**TOTAL NUMBER
OF ARRESTS**

Jan 2024 - Nov 2024

734

**TOTAL NUMBER
OF ARRESTS**

Jan 2023 - Nov 2023

6445

**TOTAL NUMBER
OF ARRESTS**

Since 2012

104

**MOST ARRESTS IN
1 MONTH**

January 2024

BOMBING RELATED ARRESTS 2024 TO END NOV **97**



SECURITY AT ITS BEST!

Certificates of recognition were presented by ABSA's Port Elizabeth branch to celebrate the **FNB VUSELA TEAM'S** success in supporting the **INTEL** department with the arrest of the **Walmer Park** robbery suspects. **WELL DONE TEAM!**



From left to right: Francois Gerber, Mondrew Franklyn Andrews, Wayne van Huyssteen, Sandisile Baliwe.



5 YEAR SERVICE

BAFANA MNISI
(NC TACTICAL)

YOLISA MADUBELA
(WC INTEL ABSA)

KGABO MOJELA
(NCKOLOMELA MINE)

DANIEL SIBANYONI
(MP SBSA BUSHBUCKRIDGE)

LEGWADI MOGASOA
(NC EXPLORATION)

JOB KUBHEKA
(MP OPERATIONS)

FANI MOLOI
(NC EXPLORATION)

MAC-NIEL DAVIS
(FS TECH CAPITEC)

THEMBA MAHLANGU
(NCKOLOMELA MINE)

JAMES MTHOMBENI
(MP SAVE WAYS WITBANK)

MOHLOKOMEDI LSHILO
(NC TACTICAL)

PILLIP MTSWENI
(MP SBSA SIYABUSWA)

MALESELA LEKALAKAL
(NC EXPLORATION)

DANIEL MDZIBA
(MP SBSA MIDDELBURG)

PULE GONDWE
(NC EXPLORATION)

KHUTSO MOGANEDI
(MP SBSA MIDDELBURG)

SHARON MAXWELL
(FINANCE)

MICHAEL TSHABANGU
(MP SBSA KWAMHLANGA)

MVUZO APLENI
(EC SBSA EAST LONDEN)

ANTONY MASHEGWANA
(MP SBSA MIDDELBURG)

LESEGO MALEKA
(LOGISTICS)

VUKILE MABENA
(MP SBSA KWAGGA PLAZA)

MHLONIPHENI MHLONGO
(KZN-OPERATIONS)

VINCENT MORIRI
(LP SBSA LOUIS TRICHARDT)

ROSHMAN RASHOKENG
(GP INTEL ABSA)



10 YEAR SERVICE

DAN KHOZA
(GP INTEL ABSA)

BATLOKOA PETLANE
(GP INTEL ABSA)



MINING THE FUTURE

VUSELA RISK SERVICES attended the ELECTRA MINING AFRICA EXPO which was held from 2-6 September, showcasing our advanced security solutions to the mining industry.

The event allowed staff to connect with industry professionals and highlight their expertise in asset protection, surveillance, and risk management for safer, more secure mining operations.



SPECIAL PROJECTS COMPLETES SUCCESSFUL INSTALLATION



SPECIAL PROJECTS, led by JUAN HAYWOOD, has successfully installed an advanced Dahua Facial Access Control System at Media24 Logistics, significantly enhancing their security and operational efficiency. Powered by the latest DSS Pro 8.5 software, the system delivers robust access management with cutting-edge features tailored to modern business needs.

Under Juan Haywood's leadership, the Team ensured a seamless deployment of the facial recognition technology, which provides secure, contactless entry. The system also integrates key functionalities such as attendance tracking and visitor management, offering comprehensive solutions beyond access control.

Attendance tracking enables automated recording of employee entry and exit times, ensuring accurate and efficient workforce management.

Meanwhile, the visitor management feature streamlines the registration process for guests, enhancing both security and convenience.

This successful project reflects Special Projects' commitment to always delivering customized, high-tech solutions.

By adopting this sophisticated system, MEDIA24 LOGISTICS reinforces its dedication to safety, efficiency and innovation in facility management.



FROM THE *Fleet Desk*

We maintain a well-oiled fleet and logistics operation which is one of our core principles. In the midst of our daily routines, Personnel can sometimes become complacent which leads to lack of vigilance which can increase the risk of accidents and hijackings. Vusela has measures in place to prevent incidents like these.

As the festive season approaches, traffic rises dramatically, with the increase of accidents. We encourage everyone to stay alert and drive safely.

VUSELA FLEET MILESTONES

As of today, our TEAM has travelled **4433668 kilometres** over the past **eight months**. This achievement reflects not only the dedication of our drivers but also the commitment to ensuring every journey is as safe as possible.

ENJOY the HOLIDAYS and TRAVEL SAFELY!



HARNESSING THE POWER OF AI FOR ENHANCED SECURITY

This year, **VUSELA** has taken significant strides in leveraging **Artificial Intelligence (AI)** to redefine **security solutions** for our **Clients**. Our cutting-edge **V-Face facial recognition** software has been instrumental in **identifying** potential **threats** by cross-referencing multiple **databases** in seconds, enabling swift, informed responses. Integrated seamlessly with our **Real-Time Crime Centre (RTCC)**, **V-Face** ensures **real-time monitoring**, **evidence gathering**, and **coordination** with response teams for unmatched **efficiency**.



In addition to facial recognition, our **AI-driven tools** like **heat mapping** and **video-based behavioural analytics** have provided critical insights to **enhance site security** and **streamline operations**. **Video-based behavioural analytics**, in particular, has enabled us to **detect suspicious movements**, **monitor crowd behaviour**, and **identify potential threats** in real time. These capabilities allow us to act proactively, ensuring **swift** and **effective responses** to emerging risks.

Another **breakthrough** has been the integration of **AI-powered predictive analytics**, which further **enhances** our **ability** to **anticipate security risks**. By **combining predictive models** with **video-based behavioural analytics** and **real-time data**, we can proactively address vulnerabilities and **prevent incidents**. This comprehensive approach ensures that our **Clients benefit** from tailored, forward-thinking **solutions**.



ENHANCING AERIAL OPERATIONS IN 2025

VUSELA RISK SERVICES, in **partnership** with our **Drone Business Partners**, will start **deploying** the **SRV22E VTOL FIXED-WING DRONES** in early **2025** for one of our **Clients**. This drone will **complement** our current **DJI M30T** and **M3T** models, **enhancing** our **service offerings**.

The **SRV22E** is built for all **aerial survey** and **surveillance** needs, with **cutting-edge technology**, **long flight duration** and a **waterproof design**.

Equipped with **ADS-B** for **safety**, it's ideal for **security missions**, **search and rescue** and **low-light operations**, ensuring **reliable** performance in challenging conditions.



5

RISKS AND LIABILITIES OF USING NON-REGISTERED SECURITY COMPANIES IN SOUTH AFRICA



In South Africa, the security industry is regulated by the **Private Security Industry Regulatory Authority (PSIRA)** under the **PSIRA Act 56 of 2001**.

This legislation ensures that security service providers operate within a legal framework designed to protect both the service provider and their Clients. Additionally, the National Bargaining Council of South Africa plays a crucial role in maintaining fair labour practices within the industry.

Below, we explore the risks of using non-registered security companies, accepting below-standard quotations, and the potential penalties and liabilities for Clients who do not adhere to these standards.

1

LACK OF ACCOUNTABILITY AND OVERSIGHT:

Non-registered security companies operate outside the regulatory framework established by PSIRA. This means they are not subject to the same level of scrutiny and oversight, which can lead to substandard services and unethical practices. Without registration, there is no guarantee that the company adheres to the necessary training, vetting, and operational standards required by law.

2

LEGAL AND FINANCIAL RISKS:

Engaging with non-registered security companies can expose Clients to significant legal and financial risks. If a non-registered company fails to perform its duties adequately, Clients may find it challenging to seek legal recourse. Furthermore, insurance companies may refuse to cover losses incurred due to the actions of an unregistered provider.

3

REPUTATIONAL DAMAGE:

Using non-registered security services can harm a company's reputation. Clients and stakeholders expect businesses to comply with legal and ethical standards. Failure to do so can lead to a loss of trust and credibility.

4

ACCEPTING BELOW-STANDARD QUOTATIONS:

Compromised Quality of Service: Quotations that fall below industry standards often reflect cost-cutting measures that compromise the quality of service. This can include inadequate training for security personnel, insufficient equipment, and poor management practices. Such compromises can lead to increased vulnerability and security breaches.

5

NON-COMPLIANCE WITH LABOUR LAWS:

The National Bargaining Council of South Africa ensures fair labour practices within the security industry. Accepting below-standard quotations often means that the security company is not complying with wage agreements and other labour regulations. This can lead to labour disputes and potential legal action against both the security provider and the Client.