



THE
NEWSLETTER

ISSUE 13 | April 2024

EXCITING NEWS!!!

VUSELA is pleased to announce that we have secured a **two-year national contract with ABB**, providing **security solutions**.

We are dedicated to delivering **top-tier** service and achieving **excellence** in our work during this period of time.



ABB



REAL-TIME CRIME CENTRE (RTCC)

VUSELA proudly introduces the **REAL-TIME CRIME CENTRE (RTCC)**, utilizing cutting-edge **AI** and state-of-the-art **technology** to swiftly alert our **Analysts** to potential on-site **threats**.

With an in-depth understanding of **criminal behaviour**, our **Analysts** react promptly to **mitigate risks**, ensuring **Client safety**.

Our **V-FACE Facial Recognition System**, powered by an **award-winning algorithm** from a leading global ICT company, offers unparalleled **accuracy**, avoiding false positives.

It **swiftly** matches faces against our **expanding** financial institution criminal suspect **database** of over **4410** individuals, **reporting** it to our **RTCC**, enabling proactive **deployment** of **response teams** for further investigation or surveillance. We also test against **multiple** databases and are in the process of **adding additional industry** related databases to the system.

Additional features include retro **search** capabilities for **images** from **social media** or hard copies, **superior** performance in **low-light** conditions and with individuals wearing **caps** and **glasses**. Optionally, the system can record **Meta-Data** such as **people counting**, **pose detection**, **object identification**, and direction of **movement** for an additional fee.



ALERT - POSSIBLE MATCH



SECURITY AT ITS BEST!

On Sunday, 28 January, an incident occurred at Van Der Hoff Rd, Pretoria Gardens in front of Kramer's Pharmacy.

VUSELA SECURITY successfully arrested two suspects that were involved in card scamming by actively monitoring ATM's to catch card scammers. One vehicle was also taken to Hercules Police Station.

Thank you to all involved for your collaboration and assistance in this matter.

A JOB WELL DONE!



SUCCESSFUL MINING OPERATIONS

Since January 2024, VUSELA has made 14 arrests, mainly targeting copper and diesel theft at a Client's mining site in the Northern Cape.

Our Tactical Unit Teams seamlessly collaborate with our Drone projects, conducting planned operations with drone pilots and ground teams, bolstered by SAPS and Client involvement, ensuring swift responses to emerging threats.



GIVING BACK TO THE COMMUNITY

VUSELA supported FAMSA Western Cape, an NPO specializing in relationship counselling, by donating funds for a three-day vacation scheduled from March 25th to 27th.

During the program held in Deben, Siyatemba, Olifantshoek, and Mapoteng, 263 CHILDREN participated in entertaining games, outdoor activities and friendly competitions, learning vital life skills.

With the donations received, FAMSA provided toys, balls, hula hoops, skipping ropes, prizes, and other essential supplies.



FAMSA
Families South Africa
006-003-NPO



F.A.C.T. Feed A Child Today is a charity providing nutritional meals to less fortunate children by helping schools provide children with meals that are part of a healthy diet.

Vusela Risk Services is supporting F.A.C.T. with 4000 meals per month.

Proper nutrition can improve children's ability to concentrate, improve disruptive behaviour and encourage children to attend school.

FROM THE *Fleet Desk*



During the annual **ISO AUDIT**, our department met its goals, leading to the **reissuance** of our **ISO 9001** accreditation. Minor operational **adjustments** were made.

We **donated** a large number of **second-hand uniforms** to aid less fortunate schools and churches through a **charity** organization.

At **VUSELA**, community **support** is paramount to us. We **prioritize** preferential procurement **compliance**, evaluating **suppliers** for **quality** and

competitive pricing.

VUSELA FLEET remains **operational** and **served**, ensuring **top-notch** Client service.

Our **Fleet Department** and **Controllers** stay **updated** on the **latest** fleet management **technology.**

**CURRENT KM TRAVELLED
THIS
YEAR: 1768981**
**ASSISTING TO KEEP OUR CLIENTS
AND THEIR ASSETS SAFE!**



NEDBANK CHARITY GOLF DAY

On Friday, April 5th, NEDBANK hosted their **ANNUAL CHARITY GOLF DAY** at The Ruimsig Country Club in Roodepoort.

VUSELA proudly **sponsored** a hole and a **4 Ball** at this event, which proved to be a tremendous **success**, raising a significant amount of funds for **charity.**

Additionally, we are **thrilled** to announce that we **won 3rd place** at our sponsored hole for demonstrating extra effort.



CAPITEC TRAINING

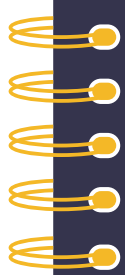
Congratulations to the following **Technical Staff** members who **passed** their **CAPITEC NEO TRAINING** and are now fully **certified** to work at the **CAPITEC BRANCHES** and **ATMs:**

- ★ WILMA HAYWARD
- ★ MARIO VAN DER WESTHUIZEN
- ★ DANIEL MARTINS
- ★ TARISAI SHUMBA





INTEL & INVESTIGATIONS SUCCESSES!



Total No. of Arrests
January 2024 - March 2024

243

Total No. of Arrests
January 2023 - March 2023

171

Total No. of Arrests
from 2012

5781



10 YEAR SERVICE

BENJAMIN SEEMELA
(CASTLE WALK CORPORATE PARK)

MOLEBATSA MOGOBA
(VUSELA DOC)

RISIMATI NDOBE
(VFS GLOBAL PRETORIA)

BERNARD NONGALO
(WC SABS CTN)

MVUSENI NGUBANE
(MOSEFUWA DHA RIVONIA)

TEBOGO TLADI
(NW SBSA RUSTENBURG)

NEO MOKUBUNG
(MOSEFUWA KIMBERLEY)

TSHABADIRA SHOMOLEKAE
(FS SAPO LANGENHOVEN PARK BFN)



5 YEAR SERVICE

RANLEY CAIN
(EC TECH CAPITEC)

RISHI HARILAL
(KZN TECH NEDBANK)

SITHEMBISO NKOSI
(MP NELSPRUIT CROSSING)

KARL VAN DER WESTHUIZEN
(GP TECH NEDBANK)

BOITUMELO MAKHUBO
(NC TACTICAL)

KORTMAN MAKOTOKO
(MP SBSA BUSHBUCKRIDGE)

BUZWE ZWEDALA
(WC SBSA BRACKENFELL)

CHRISTOPHER HEYNS
(WC OPERATIONS)

WILHELMUS ELLIS
(GUARDING)

LINDANI SABELA
(KZN INTEL ABSA)

ZAMIKHAYA MXASHIMBA
(WC SABS CTN)

JOSHUA NGWENYAMA
(MP NELSPRUIT CROSSING)

FERDINAND DE LANGE
(GP VUSELA DOC)

PETER SOTHWANE
(NW SBSA MAHIKENG)

REFILWE BOLOKA
(LOGISTICS)

SAGE INTACCT represents a cloud-based accounting and financial management solution tailored for fostering growth and ensuring customer satisfaction.

Our primary objective is to facilitate **VUSELA'S** expansion, thereby generating returns for all stakeholders. This objective propelled **VUSELA** to opt for the implementation of this program within our organization.

Anticipation mounted as we approached the launch day on **Friday, 1 March**.

To commemorate the culmination of tireless efforts and dedication invested by our staff in the implementation of **SAGE INTACCT**, **VUSELA** organized an engaging team-building event.

Teams of **VUSELA** Staff participated in a lively game of human monopoly, adding an element of fun to the celebration.

This day served as a fitting tribute to the hard work, commitment and daily endeavors from **VUSELA** Staff over the past few months.



Sage LAUNCH AT VRS



SECURITY COMPANIES

Whether you're a business owner or not, this is honestly some of the most valuable information we could possibly share with you.

There are audits which are conducted at businesses across South Africa by the **Private Security Industry Regulatory Authority (PSIRA)**, and sadly, if you aren't compliant, you will be fined - sometimes exorbitant amounts.

If you aren't familiar with **PSIRA**, they are the regulating authority for **EVERY** security business in South Africa. Now, while you might not be a security company and not required to register all your staff, you need to **be aware of the dangers** of utilising security companies who aren't compliant with **PSIRA**... because there are loads of fly-by-night companies flying under the radar.

In fact, members of the public and business owners are strongly advised to exercise caution when entering into any contractual relationship or business relationships with a service provider who is not registered.

What makes a PSIRA Registered Security Company Different?

Apart from the peace of mind which comes from dealing with companies who are certified, you also know that you're protected. This is because in order to be compliant with **PSIRA**,

all of your Staff need to be registered.

This automatically ensures that every Technician or company representative entering your store is fully trained, and more importantly, that these Personnel have no criminal record. The last thing you would want is a criminal to gain insight into your security system.

Shocking facts about Security Companies Not Registered with PSIRA?

- Criminals are using security companies for inside information to commit crime!
- You could be allowing criminals access into your business,
- You're essentially doing business with companies who are committing a criminal offence,
- Many companies are grossly underpaying their staff because they not registered,
- These companies are cutting costs – not willing to pay the fees related to training their staff.

Here Are Some Things That You Can Do

The best thing you can do is contact your existing service provider and ask them for their **PSIRA** verification, or you can go onto **PSIRA's** website www.psira.co.za and search under **"Online Services"** for **business verifications** to see whether they are registered or not.

